



Complete Movements

Job Quote

<u>For Office Use:</u>
Job Date:
Job Number:
Deposit:
Balance:

Customer Details:	
Name:	
Telephone Number:	
Email Address:	

Quote Price:	£
Deposit Paid?	Y / N

Collection Address & Telephone Number:	
Accessibility (is the vehicle easily accessible? Time restrictions):	
Delivery Address & Telephone Number:	
Accessibility (is the drop off location easily accessible? Time restrictions):	

Caravan Details:	
Make:	
Model:	
Length:	
Width:	
Weight:	
Condition:	
Roadworthy:	
Recent Service?	Y / N
Fully inflated tyres?	Y / N
Working brakes and handbrake?	Y / N
Fully working lights?	Y / N
Keys to hitch lock/Wheel Clamp (if in use)?	Y / N



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Terms & Conditions

We operate with a 4x4 and trailer. We carry a jump starter for flat batteries and electric pump for flat tyres... so your vehicle will be safely and legally carried. For your peace of mind, we have motor trade insurance cover (only insurance that covers a vehicle being transported for hire and reward) and public liability insurance.

BEFORE accepting Our quote PLEASE contact us to check our availability; to discuss dates (do you have a deadline for collection and delivery?), times and anything else that can help us provide the best service to meet your requirements and avoid disappointment.

At the time a quote is given, there are no fixed dates or times for loading and unloading, (please do not try to arrange on our behalf). WE will arrange collection and delivery with both parties after booking. Delays may occur due to unforeseen circumstances, but we will update you.

SOMETIMES we can't reply to You immediately due to driving, so PLEASE be patient, repeat Your message or leave a voicemail, but always wait for a reply ... We will get back to You as quickly as possible.

SHIPLY CUSTOMERS: PLEASE be aware that if You accept the quote without previous contact, we may not be able to do Your job due to lack of free slots and we take a "rights to cancel" the job if booked without a full confirmation from us.

PLEASE be aware that if You want Us to collect the car from auction/salvage make sure You have paid the outstanding balance prior to the arranged collection slot, as We CHARGE an extra £20 per hour for any LOST TIME, if we have to wait longer than half an hour.

We require a 50% deposit (or near to) to confirm booking in the diary. **NO DEPOSIT, NO BOOKING.** We accept bank transfers, or cash (if local to us). On delivery we require the outstanding paid in full by bank transfer (evidence needed) or in cash, before we will unload and handover keys and any vehicle paperwork.

We WILL withhold the vehicle until debts are paid in full, and delays over half an hour WILL incur additional charges at £20 per hour or £20 per day storage. Non payment will require redelivery and additional fees will be charged for this.

Any cancellations giving less than 24 hrs notice of the scheduled collection will forfeit the deposit paid at the time of booking, as a cancellation fee. Any cancellations once we arrive at the pickup location will be charged at the full quote price.

The quote is to transport the items described at the point of requesting a price. If the items are not as described (including roadworthiness), we may not be able to complete the job, however, you will still be liable for the full delivery balance (for example ...if a car is advertised as standard but on arrival, we find that it's an estate or heavily modified). Also, if you have more items than stated on your listing (for example ... car spares, or other significant weighty items) extra charges are likely to be incurred, at our discretion, (so, please do not add other items, after quote, or request a revised quote).

We have full breakdown recovery for our vehicles and trailer. It is YOUR responsibility to have the necessary breakdown recovery in place for personal trailers, caravans etc.

All damages/complaints must be reported on delivery. We can not be held accountable once we leave the item.

If you have any queries, please don't hesitate to ask, we are always happy to answer.

ACCEPTANCE OF THE QUOTE CONFIRMS THAT YOU HAVE READ, UNDERSTAND AND AGREE TO THE ABOVE TERMS AND CONDITIONS.

Thank you for choosing Complete Movements.

Please sign and date to agree to the best of your knowledge the information supplied is correct.

Signed:

Date:

completemovements@gmail.com
www.completemovements.co.uk